

Deborah.Easterling

239068

**From:** Deborah.Easterling  
**Sent:** Monday, September 10, 2012 11:44 AM  
**To:** 'John Root'  
**Subject:** RE: Protest\_Letter

Dear Mr. Root,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

From: John Root [<mailto:jroot@taylorfreezer.com>]  
Sent: Friday, September 07, 2012 5:05 PM  
To: PSC\_Contact  
Subject: Protest\_Letter

Protest\_Letter

The attached file is the filled-out form. Please open it to review the data.

RECEIVED

PSC SC  
MAIL / DMS



\* Required Fields

Date: \* 9/07/2012

**Letter of Protest**  
**in Docket 2012 - 177 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* John Root

Mailing Address \* 9003 Windjammer Drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 704-621-8778

E-mail jroot@taylorfreezer.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer that will be subject to this requested rate increase.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

I oppose the rate increase request as proposed. Though I am not opposed to a company being able to turn a profit and recoup their capital investment, I am opposed to such a large increase not only in the wastewater, but also in the water rates. A 66.9% increase at one time for wastewater and 18.54% for water is excessive. A 5%-10% increase would be more reasonable for both wastewater and water. From what I understand the improvements that were made were necessary for the provider to meet EPA standards. The customers have seen no improvement of services on our end. I would consider their investment as necessary cost of doing business. This is no different than making necessary repairs to my car so I can go to work. I can't pass on my car repairs to my customers. In this situation we have no alternative for the services. In cases where a company is given exclusive rights to provide services, then profits should be held to a lower level than open market where competition is available.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

No, due to travel requirements for my job, I will be unable to attend.